

# 2019 Annual Membership & Community Report

## Our Mission Statement

***The mission of The Arc Muskegon is to provide advocacy, education and support services to people with intellectual and developmental disabilities and their families, and actively support their inclusion, equality and participation in their community.***

*The Arc Muskegon hosted the 2<sup>nd</sup> annual Spring into Action Conference. Representative Payee Services expanded to include 93 clients. Legacy Planning through the Muskegon County Senior Millage continues and more plans have been developed for seniors who have children with intellectual and/or developmental disabilities. The Arc Muskegon hosted various seminars throughout the year to educate the public, families, etc. on the importance of advocacy.*

*The Arc Muskegon continues to work on the new strategic plan that involves board members, staff, volunteers, Arc membership and stakeholders. Outcomes included a review of our current programs and services, our mission statement, current capacity and all with an emphasis on growth and increased awareness of The Arc Muskegon.*

## Who We Served in 2019

**Advocacy Services** now include special education advocacy, Consumer Voice Part 2 self-advocacy program, and awareness and public policy initiatives. *Together 115* were served in 2019. In addition, through our social media, active website and E-News, approximately **10,200** interfaced with The Arc Muskegon.

**Family Support Services** now include parent, professional and consumer support, specialized information & referral, membership activities, seminar attendees and Legacy Planning. Together there were approximately **1,750** served in 2019

**Financial Services** include Representative Payee and Pooled Trust services. Together there were **109** people served on a monthly basis.

## From the Numbers

*(Based on 116 served thru  
Consumer Voice and Rep. Payee)*

53% Female  
47% Male

74% Caucasian  
23% African American  
2% Native American  
1% Asian

Age 0-9	0%
Age 10-19	1%
Age 20-30	14%
Age 31-54	37%
Age 55-64	22%
Age 65+	26%



## **Self-Advocacy**

## Highlights

New Strategic Plan • Progress with Muskegon County Intellectual/Developmental Disability Consortium initiatives • 26<sup>th</sup> Annual Arc Open • Mercy Health Town Hall Meeting • Pioneer Resources Silver Membership

## Membership

**Membership does matter!** Annual membership support is critical to our local, state and national advocacy efforts. As of December 31, 2019 our total was **108** members at various levels. Our members join over 140,000 nationwide who support equality and true inclusion for children and adults with intellectual and or developmental disabilities and their families across the country.

## 2019 Operating Revenue & Expenditures

(Unaudited figures)

### Total Revenue \$239,128

■ Events/Contributions

■ United Way of the Lakeshore/other UW

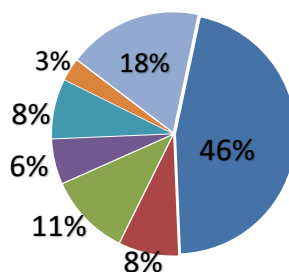
■ HealthWest

■ The Arc Michigan

■ Grants/Other

■ Arc Membership

■ Financial Services



### Total Expenditures \$235,311

■ Programs & Services

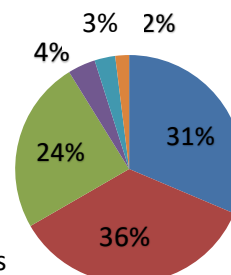
■ Program Development, Management, Marketing & Fringe

■ Operations

■ Fundraising

■ Professional Affiliations

■ Financial Assistance to others



## Staff & Board of Directors

Brenda McCarthy Wiener, President  
Tim Michalski, Treasurer  
Emily Michalski, Director  
Lori Gomez Payne, Director

Jim Mikesell II, Vice President  
Mari Ruberto, Secretary  
Myra Dutton, Director  
Matt Mills, Director

Margaret O'Toole, Executive Director  
Janis Milliron, Administrative Assistant  
Allison Revell, Special Projects Coordinator  
Kim Harner, Representative Payee Coordinator  
Karen Gardner, Special Education Advocate  
Sue Luhman, Special Education Advocate  
Maureen Johnson, Special Education Advocate  
Judy Geyer, Independent Facilitator

**The Arc Muskegon, 601 Terrace St., Suite 101, Muskegon, MI 49440**

Phone: (231) 777-2006 Fax: (231) 777-3507 E-Mail: [info@arcmuskegon.org](mailto:info@arcmuskegon.org)

Website: [www.arcmuskegon.org](http://www.arcmuskegon.org)

